

# KEY FEATURES STATEMENT –

“Charles Green Wing”

1<sup>st</sup> April 2019

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## Approved Provider:

Lower Burdekin Home for the Aged Society

## Residential Aged Care Facility:

Lower Burdekin Hostel

## Summary of the Service:

Accredited residential aged care services located in the townships of Ayr and Home Hill in North Queensland. The Lower Burdekin Home for the Aged Society (LBHA) has been providing its services to the Burdekin community since 1973 having commenced with 14 independent retirement living units.

LBHA now has 173 places available to the community supporting its residents with their individual care needs. Infrastructure building programs are continuing with the aim to provide relaxing and secure surroundings appropriately supporting a diverse range of low, high and dementia care within a small community environment.

LBHA’s history and long established position within the Burdekin has seen it secure its status as an essential local service. It has strong network links to local allied health services and local government all of which underpin the reputation for care LBHA works hard to protect.

LBHA has managed to artfully blend the work environment for its staff and its many volunteers with a fierce support for the independence of our residents, their rights and recognition of the space as their home.

Described in the following service summary is one style of room presently available. Rooms will differ in appearance, function and age, however the core values of our service do not. That is

‘Working Together to Provide Excellence in Care – Everyday’

## For Room Type:

Dementia Support Wing

“Charles Green Wing”

## Fee Structure as at:

1 <sup>st</sup> April 2019	MPIR	5.96%
	A Refundable Accommodation Deposit (RAD)	\$380,000
Or	A Daily Accommodation Payment (DAP)	\$62.04
Or can be paid as combination of the two	A combination of a RAD and DAP, for example 1. Part RAD \$50,000 plus a part DAP \$53.88 2. Part RAD \$190,000 plus a part DAP \$31.02	

The agreed Daily Accommodation Payment may be withdrawn from the Refundable Accommodation Deposit (RAD). This will result in increased interest amounts being payable on outstanding RAD levels.

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## 1 Consideration of the Prescribed Factors

### 1A Location of the Service

9A – 27A Chippendale Street,

Ayr, Queensland, 4807.

In the local Government area of the **Burdekin Shire Council**

### 1B The Service is in close proximity to:

- Local store
- Ayr Hospital
- Ayr Medical Centre
- Chemist
- Diagnostic Imaging
- Burdekin Rural Health Centre

Community Services include:

- Ambulance
- Footpaths/ scooter ways
- RSL bus service

### 1C Access to transport

- Taxi services

### 1D Value of real Estate

- Median House Sale Price in Ayr \$192,500 for month of March 2016
- Median House Sale Price in Home Hill \$165,000 for month of March 2016

## 2 Quality, Condition, Size and Amenity of the Room Type

### 2A Room Amenity

The rooms have direct access to:

- Private patio
- 2x small lounges for residents and their guests
- Small kitchenette
- Access to gardens and gazebo

Each room has:

- Air-conditioning
- Ceiling fans
- In room wall mounted radiators
- Lockable bedside tables
- Built-in wardrobes
- Natural lighting from large windows

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## **2B Furnishings**

- Standard and electronic beds supplied as needed
- Bedside table
- Built-in Wardrobe

## **2C Bedding**

- White linen
- Pressure relieving mattress supplied as needed
- Hypo-allergenic pillows

## **2D Room Fittings**

- Nurse call points in all bedrooms and ensuites
- Overhead flat screen TV
- Landline phone connectivity
- Access to cable TV (resident expense)
- Wi-Fi enabled
- Picture rails
- Fabric curtains
- Attractive door handles for ease of dexterity

## **2E Condition of walls, windows, doors, floors, ceilings and fittings**

- Painted walls, well maintained and in good condition
- Composite ceiling panels, well maintained and in good condition
- Windows and doors fitted with security flyscreens
- Stain resistant flooring of cushion back vinyl

## **2F Date of construction/Date of refurbishment**

- Room types were built 2000
- Whilst there have been no significant refurbishments a regular works program ensures serviceability and high appeal

## **2G Size in square meters**

- The bedrooms have an average of 16 m<sup>2</sup> (excluding ensuite)
- Ceiling height is 2.7m

## **3 Number of Persons per Room**

- The accommodation is one person per room

## **4 Bathroom Facilities**

- Ensuite for each room

## **5 Common Areas Accessible to All Residents**

Residents from Charles Green Wing will have supervised access to all common areas within the facility footprint including:

- 3 large dining rooms with a comfortable minimum capacity for 30 residents each
- 1 small dining/lounge room
- 3 lounge rooms
- 2 large activity rooms with capacity for 60 and 40 respectively
- 1 smaller activity room and library resources
- Gazebo

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- 2 enclosed courtyards
- Hairdressing salon
- Covered walkways

## **5A Quality of furnishings and fittings**

Quality of furnishings and fittings throughout

- All seating furnishings have arms to aid residents with mobility
- Armchairs are all of high quality and balance function with water and stain resistance
- Attractive dining room settings
- Varied colour schemes and themes
- Wall art including paintings and photography
- Occasional tables
- Club café tables and arrangements
- Display cabinets
- Shelving and book cases
- Garden furnishings

## **5B Condition of Common Areas**

- The common areas of the service are all in good condition and well maintained
- Business continuity is a management priority and on call services are retained for plumbing, electrical and structural building works
- Thorough review of all buildings is conducted annually as part of our preparations for the cyclone season
- All lawns are mown weekly and gardens attended to in a regular rotation of works

## **5C Amenity of Common Areas**

Supervised access to:

- Centrally located main dining room and lounge/activities area
- Direct access to access to landscaped grounds/courtyards/garden areas
- Sitting areas along walkways and small lounge spaces for residents, family and friends
- Internal spaces are lit from a options of natural light and functional ceiling lighting
- Walkways are lit at night
- PA system to support activities and daily radio programing
- Views vary depending on location but mainly take in gardens and lawns

Entertainment options in the common areas include:

- Large screen TV's
- Complimentary Satellite TV and video connectivity
- Book, games and DVD libraries
- Pianos
- Card tables
- Wi-Fi enabled

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## **6 Specific Accommodation/Design Features of the Bedroom Type**

Specific design is to support residents with dementia care needs. This wing has secured external access however internal access to the courtyard is freely available to the residents in this wing. Excursions outside the wing are supervised and appropriate to individual care assessment.

## **7 Specific Accommodation/Design Features of the Service**

Our facilities have many accommodation and/or design features that cater to the needs of our residents with regards to lifestyle needs; social and emotional needs; cultural needs; spiritual needs; and the needs of those with mobility issues and dementia.

These design features include:

- Raised garden beds
- Provision for small pets
- Flag pole
- Kitchenettes for resident use
- Hair salon
- Overnight guest accommodation
- On site denominational spaces for celebration, commemoration
- Palliative care room
- Designated consultation rooms for health professionals
- Treatment rooms
- On-site car parking

## **8 Additional Care and Services (at no additional cost to resident)**

- Aromatherapy
- Hand massages
- Daily delivery of newspaper for the exclusive use of the resident
- Visiting Podiatrist
- Visiting speech pathologist
- On-site physiotherapist

## **9 Additional Care and Services (at additional cost to resident)**

There are no extra services status rooms in this group.

## **10 Other Matters for Consideration**

Please refer to our Resident’s Handbook for information about activity and services at your new home.

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## **11 Statement of Compliance**

I certify that the prices published have been determined having regard to the relevant legislation, to Section 7 of the *Fees and Payments Principles 2014*. In particular I certify that the prices take into account the standard of accommodation and other facilities available and have due regard to the list of factors specified in subsection 7(2) of the *Fees and Payments Principles 2014*.

Signed

James Collins

General Manager